

Kindertons Group Cookie Notice

Cookie Notice v1.2 March 2026

Document Control

Date	Version	Summary of Changes
06/04/2022	1.0	Approved version
15/04/2024	1.1	Update to wording
23/03/2026	1.2	Update to wording

Approvals: This document requires approval from IT Director.

Name	Title	Date of Approval
Alistair Campbell	IT Director	23/03/2026

Distribution: This document will be distributed via our website.

Frequency of review required: 1 year, and on an ad hoc basis.

This policy will be reviewed (whichever is earliest):

- In-line with the review period
- Where significant change is required
- Due to professional or government body requirements
- Due to legislative changes / amendments

Notification of changes, relevant information and training will be provided where required.

WHAT ARE COOKIES?

Cookies are small text files that are placed on your computer or device by websites you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site. Some cookies will track your use of websites and can be used for marketing purposes.

WHAT COOKIES ARE INSTALLED VIA THE KINDERTONS GROUP WEBSITE?

Cookie Types

There are many different types of cookies, only Essential cookies are used for the Kindertons Group Website:

Essential - These are required to enable the website to work

Cookie Default Expiration Time

- Cookies can be set to remain on your device, they may be for the duration of your visit or deleted after a specified time. Session Cookies – these cookies are installed and removed when you close the website.
- Persistent Cookies – these cookies are installed on your device for a specified time period and are used to remember preferences you've set e.g. login details etc.

No Marketing or tracking cookies (e.g. Google Analytics) are stored on your device via the Kindertons Group Website.

The table below identifies the cookies installed via the Kindertons Group Website, their type, how long they remain on your system and what they are used for:

Cookies:

Cookie Type	Application	Cookie Name	Default Expiration time	Domain	Description
Essential	Social Intents (Web chat facility)	AWSALBCORS	Persistent (7 days)	www.socialintents.com	Assists Load Balancing i.e. directs internet traffic to most appropriate server.
		JSESSIONID	Session (removed when session complete)	www.socialintents.com	Used to identify your session on the web server. The cookie lets the server know which page components the browser has already been sent, so the server doesn't waste time re-sending them helping individual web pages to load faster and improve navigation.
		Socialintents_vs_chat_#	Session (removed when session complete)	www.socialintents.com	Identifies the visitor across device and visit to enable user to efficiently use the chat box
	Azure	TiPMix	1 hour	www.kindertons.co.uk	Used to determine web server i.e. directs internet traffic to the most appropriate server
		x- ms-routing-name	1 hour	www.kindertons.co.uk	Used to handle internet traffic

KSPv2 – Security / Identity (Partner Portal)	idsrv.session	Session (removed when session complete)	http://app.ksp.kam.global	Authentication Session
	.AspNetCore.Identity.Application	Session (removed when session complete)	http://app.ksp.kam.global	An encrypted cookie that contains serialized logged in user details in a form of claims. It will be sent back to the server on subsequent requests which gets validated to recreate the user object from claims and sets this user object in the HttpContext so that it is available & is valid only for that request.
	.AspNetCore.Antiforgery.nixphHDAMN4	Session (removed when session complete)	http://app.ksp.kam.global	Anti-forgery token
	Allowcookies	Permanent (30 days)	http://app.ksp.kam.global	Records cookies selected to enable sign-in. If end-user doesn't select 'Stay signed in' the cookie will be deleted at the end of the session

FURTHER INFORMATION

Find out how to manage cookies on popular browsers:

[Google Chrome](#)

[Microsoft Edge](#)

[Mozilla Firefox](#)

[Microsoft Internet Explorer](#)

[Opera](#)

[Apple Safari](#)

To find information relating to managing cookies on other browsers, visit the browser developer's website.

To opt out of being tracked by Google Analytics across all websites, visit

<http://tools.google.com/dlpage/gaoptout>

If you are accessing the site via a mobile device, please refer to the manufacturers instructions for cookie control. If you have any concerns in relation to the use of cookies please contact

groupcompliance@kindertons.co.uk